

## CARES Worker Web Major Changes for 6/09/2005 Release

### Automatically create converse joint asset (PCR 23038):

Currently, when an asset is jointly owned, the user needs to enter it once for each joint owner in the case. The system will be enhanced to provide the ability to automatically create a new asset page when a jointly owned asset is added and the joint owner(s) are in the household. When adding a new asset to a case, there will be a checkbox in the Joint Asset section that says "Automatically create asset page for joint owners in the household." The box will be checked by default. If the user does not wish to automatically create the joint asset(s), he can uncheck the box and the logic described below will not happen.

**Jointly Owned Assets**

Individual:  Verification:

First Name:  MI:  Last Name:  Suffix:

EBD-MA Related Applicant/Recipient:

Delete: ☐ Delete Reason:

Reset Add

First Name	MI	Last Name	Delete	Verification	EBD-MA
SALLY		MARTIN		BO	Y
K2K1234		K2		AP	N

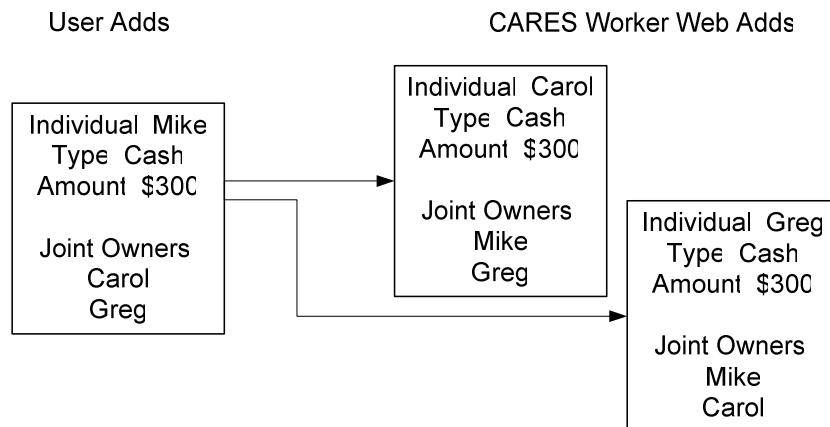
Automatically create asset page for joint owners in the household ☒

The approach for this process is as follows:

1. User adds a new asset (Liquid, Vehicle, Real Property, Personal Property, Burial, Lump Sum Life Insurance).
2. The system validates and saves the entered the information.
3. For each joint owner listed that is in the case, the system creates a new asset sequence with the same information but the individual and joint owner reversed
4. The user will be required to visit the newly created asset records.

Important considerations:

1. This will only happen when a new asset is added
2. No connection between the sequences will be maintained. When changes occur, the user will have to change each asset separately.
3. If the users needs to add a corresponding asset to one that already exists on the case, a converse record will be added if the check box is checked. The user should uncheck it if they do not want one created.



**Display for end dated records (PCR 22768):**

To reduce the amount of data entry required during review, users will not be required to visit end dated information. So if there are six sequences and three are end dated, the page will start out as "Completed 3 of 6". This has already been implemented for the Medical Coverage and Employment pages for the 4/26 CWW release.

**Denied status for RFA program requests (PCR 23116):**

If no action is taken on an RFA within 30 days of the program filing date, the RFA gets denied for that program. This action is performed automatically by CARES. Currently, the program request for that program changes to "No" (not requested). This doesn't let the user know that it was previously requested. There will now be a new status of "Denied" which will be displayed if the system automatically denied a program after 30 days.

**Temporary PIN will not be displayed on Select Other HH Members page (PCR 23117):**

On Select Other Household Members, the PIN in the "Not Relevant" section will not be shown if it is just a temporary PIN. This would be consistent with case clearance results.

**Add ACCESS question to the General Case Information page (PCR 21377):**

We currently have a question displayed on the Additional Data page in Client Registration regarding whether the client used the ACCESS Online Screener. A similar question will be added to the General Case Information page. When people or programs are added to a case, the General Case Information page will sometimes be presented with the question blanked out so that it can be answered.

**General Case Information will show history for Alternate Address (PCR 19621)**

The General Case Information did not previously provide the ability to view history of the alternate address. A new record navigator has been added to show this information.

**Reduce need to navigate through all existing information when adding new information (PCR 23274):**

Currently, when adding a person to a case, a user must visit every individual in the case on Permanent Demographics, Current Demographics, Benefits Received, and School Enrollment in addition to adding the new information. While there are policy reasons for showing this information during a review, there is no need to go through all of that information at other times. This change will allow the user to add the new information without having to visit the existing individuals. A similar change will be made to Liquid Assets, Unearned Income, Shelter Costs, and Utility Costs so that if a user adds another option from the gatepost page, they do not need to visit all of the existing records. If the gatepost page was required (such as during Review, Program Add, etc.), the user will still be driven through the existing records to make sure they are correct.

**Set edit on Program Request Pages (PCR 22509):**

A warning message will be displayed on the Program Request pages informing the user when they should update the Begin Month and Filing Date to avoid receiving the "Cannot run SFU more than 9 months live" error message.

The message will be displayed when the page first loads if the begin month and filing date is more than nine months before the recurring months and either:


1. The page has been updated within 30 days, or
2. A new person is being added to the case

The message will be displayed when the page is being saved if the begin month and filing date is more than nine months before the recurring months and there has been an update to the page.



## Removal of Informational Message on Case Comments (PCR 23449)

The following message is currently displayed on the case comments page to indicate that the comments pertain to the past 90 days.

### The following events have occurred:

 **AE245** : Case comments for the last 90 days are currently displayed. You can use the history navigator to view comments for a desired date range.

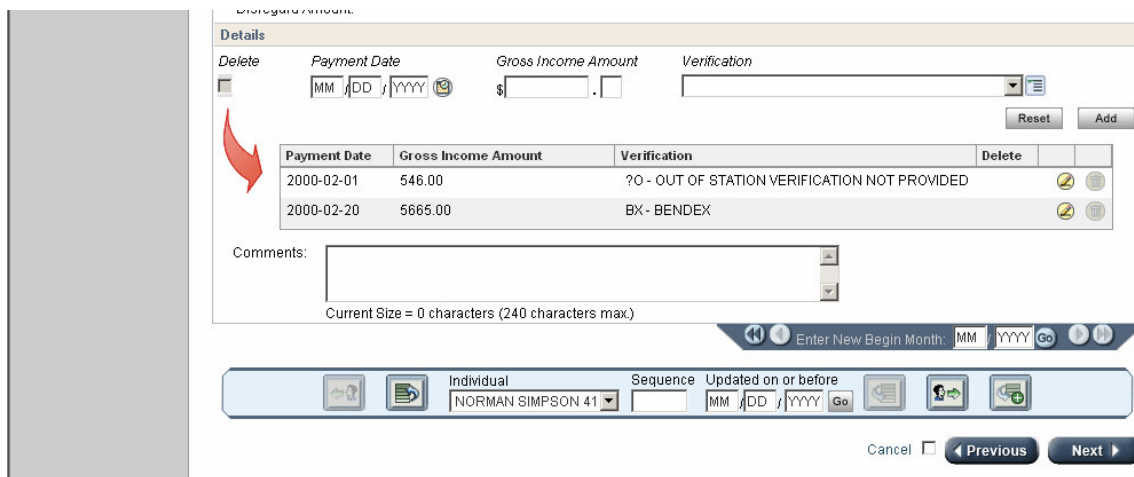
Rather than showing this message on the page, we will now indicate this as part of the page header:

Review Comments (Past 90 Days)					
Flag	Date Entered	Entered By	Type	Comments	
	05/10/2005	JX2189	General	New Comment	 

## Unearned Income Payment Date Removal (PCR 23399)

The Unearned Income page currently has an edit between the "Begin Month" and the "Payment Date" that says they must be in the same month. Currently, the Payment Date is not be used for any eligibility purposes and users have reported that this information is not useful to them. Since this information is no longer needed and it takes extra time to complete during a review we will remove "Payment Date" from the page. Behind the scenes, this field will be set to the first day of the Begin Month.

### Current View:







Unearned Income

Details

Delete ☐ Payment Date MM/DD/YYYY Gross Income Amount \$ Verification [dropdown] [icon]

Reset Add

Payment Date	Gross Income Amount	Verification	Delete
2000-02-01	546.00	?O - OUT OF STATION VERIFICATION NOT PROVIDED	 
2000-02-20	5665.00	BX - BENDEX	 

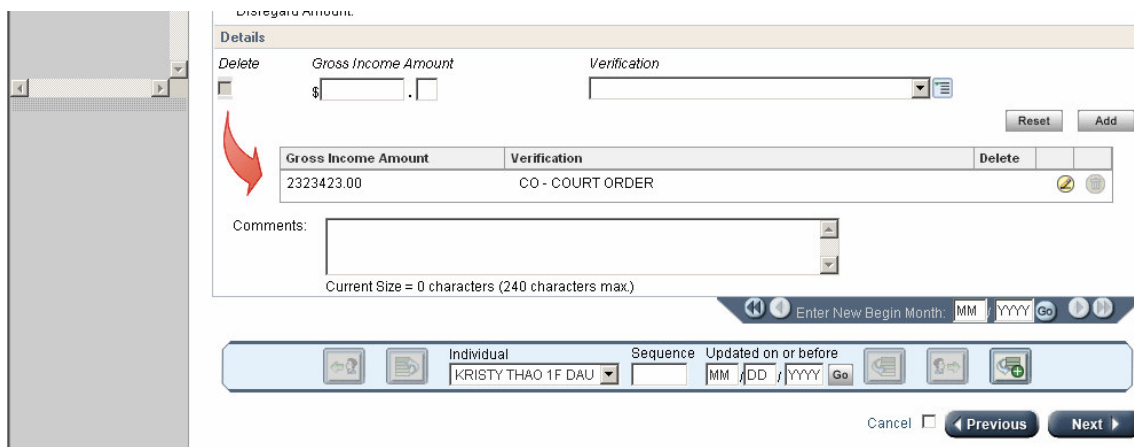
Comments: [text area]  
Current Size = 0 characters (240 characters max.)

Enter New Begin Month: MM/YYYY Go [icon] [icon]

Individual Sequence Updated on or before  
NORMAN SIMPSON 41 [dropdown] MM/DD/YYYY Go [icon] [icon]

Cancel [Previous] Next

### New View:





Unearned Income

Details

Delete ☐ Gross Income Amount \$ Verification [dropdown] [icon]

Reset Add

Gross Income Amount	Verification	Delete
2323423.00	CO - COURT ORDER	 

Comments: [text area]  
Current Size = 0 characters (240 characters max.)

Enter New Begin Month: MM/YYYY Go [icon] [icon]

Individual Sequence Updated on or before  
KRISTY THAO 1F DAU [dropdown] MM/DD/YYYY Go [icon] [icon]

Cancel [Previous] Next

### Dynalist format changes (PCR 19195):

- A date in a dynalist is currently displayed as yyyy-mm-dd. This will be changed to mm/dd/yyyy.
- A blank date in a dynalist is sometimes currently displayed as 9999-12-31. This will be changed to show up as blank.
- A SSN in a dynalist is currently as 123456789. This will be changed to display hyphens (123-45-6789).

### Dynalist fields required markings (PCR 21796):

- If at least one row is required in a dynalist, the arrow will now be shown in red. Otherwise, it will be gray.
- Any field that makes up a dynalist will have its label displayed in italics. Asterisks will no longer be used to identify which fields are required upon clicking Add or Update.

The screenshot shows the CARES Worker Web application interface. The top navigation bar includes the CARES logo, user information (User ID: JX2189, User Name: G ANNYAPU), a Quick Select dropdown (CASE/RFA), and buttons for Help and Logout. The date 04/28/2005 is displayed in the top right corner.

The left sidebar contains a Navigation Menu with the following items: CARES Home, Search, Client Registration (0), Basic Information (selected), Additional Data, Program Requests, Priority Service Determination, Print Application Registration, Complete Request, RFA Summary, Application Entry (0), Worker Tools, Mainframe Access, and System Downtime Admin.

The main content area is titled "Basic Information" and contains two sections:

- Primary Person Information:** This section includes fields for First Name, MI, Last Name, Suffix, Gender, SSN, and Birth Date. The First Name and Last Name fields are marked with red asterisks, indicating they are required.
- Alias Information:** This section includes a table for managing aliases. The table has columns for Delete, First Name, MI, Last Name, Suffix, Alias Name Type, and Deleted. A red arrow points to the First Name field in the first row of the table.

Buttons for Cancel, Reset, Add, and Next are visible at the bottom of the form.

**Mini Driver Enhancements (PCR 23270):**

To reduce the amount of information the user needs to visit in a mini-drivers, there are some enhancements being made to the pages that the mini-drivers schedule. These changes do not change the conditions for which the mini drivers are scheduled.

- **Unearned Income:**  
When new sequence of Unemployment or Workman's Comp is added, then the following pages are scheduled if they have data on them:  
Employment Summary  
Expenses Summary  
Eligibility Access (to run eligibility)
- **Employment:**  
When a new sequence of Employment is added for an open, ongoing case, schedules:  
Unearned Income Summary  
Childcare Participation Information  
Expenses Summary  
Eligibility Access (to run eligibility)
- When an Employment end date is added on an ongoing case, then the following pages are scheduled if they have data on them:  
Loss of Employment  
Unearned Income  
Childcare Participation Information  
Expenses Summary  
Eligibility Access (to run eligibility)
- **General Case Information:**  
When the worker is an ES worker with an ES job function and the address is changed (except zip) for an open, ongoing case then the following pages are scheduled:  
Address Verification  
Case Information Summary  
Demographics Summary  
Expense Gatepost page  
Eligibility Access (to run eligibility)


**Revised Application Registration Form (PCR 20615, 22600)**

The Application Registration form will be reorganized.

- A grey highlighted box called 'RFA Filing Date (For Business Use Only)' will be added to the bottom of the page to record when the office received the signed form.
- The Priority Service Result will be displayed in a larger font (more visible).
- The programs being requested will be displayed along with those programs whose filing date has already been collected. The concept is that the 'RFA Filing Date' will apply to those programs whose filing date has not yet been collected.
- There are some additional formatting and text changes.


## System Error Process and Page Changes (PCR 23401)

The System Error page has been changed to provide more information regarding what users should do when a System Error occurs. Users should provide Name, Phone Number, Simulation (Y/N), What they were doing, and whether they are unable to proceed when sending in their System Error. System Errors only need to be faxed or emailed to the Call Center if the user is unable to proceed.

 **CARES Worker Web**  
DEVELOPMENT

HelpLogout

05/17/2005

 CARES Worker Web System Error

The action you tried to perform has resulted in a system error. Please click "Return" below to return to CARES Worker Web and try again. If you need assistance or continue to experience problems that prevent you from being able to proceed, please provide the information requested below and send this page to the CARES Call Center. You may either fax it to (608) 267-2269 or email it to [carpolcc@dlfs.state.wi.us](mailto:carpolcc@dlfs.state.wi.us) for problems in the Production environment and [intraining@dlfs.state.wi.us](mailto:intraining@dlfs.state.wi.us) for problems in the Training environment.


**Additional Information**

**Name :**  
**Phone Number :**  
**Simulation (Y/N) :**  
**What were you doing?**  
**Are you unable to proceed?**

**Error Details**

System Information	
Exception ID:	6627
CARES ID:	XTE200
WAMS Login ID:	G ANNYAPU
Exception Type:	Application
Exception Text:	java.lang.IndexOutOfBoundsException: Index: 1, Size: 1
Package/Class Name:	gov.wisconsin.cares.business.rules.PermanentDemographicsBO
Method Name:	saveIndvDemo
Primary Keys:	Case 0000001988
Calling Class:	gov.wisconsin.cares.business.services.IndividualDemographicsEJBBean
Calling Method:	storePermanentDemographics
Message Code:	
Message:	
System Time:	2005-05-17 17:10:01.077
IP Address:	127.0.0.1
Server Name:	BALASAN-P2/10.167.90.88
Page ID:	AEIPD
Previous Page ID:	AECSM
Service Name:	
Service Method:	
Service Message:	
Environment:	DEVELOPMENT

[Click here for Additional Information](#)

To return to the application please click here.  Return